Cloud9 Quick Start Guide for 365 Retail Markets

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1. Create Merchant Account on Cloud9's website

1.1 Logon Cloud9's website as Dealer Admin

Click https://www.c9pg.com/cloud9/web/

Please input Your Email, Password, and Verification Code, then click Login button. If your do Not have account, please contact 911software's support.

Cloud9 Payment Gateway

		Login	Cloud9	
X	Centralised management of reports covering all aspects of business in one convenient location.	L Your Email		
ø	User Friendly Interface Reports are easily generated using our new user friendly interface design.	Password		
	Access Management Control	Verification code	b	
	Our explicit user structure allows control over the secure delivery of information.	Forget password?	Login	
4			a . A.	

1.2 Create Chain (Optional)

1.2.1 Navigate to Configuration->Business Configuration->Chain Info

1.2.2 Click Create icon on the right

Cloud9 Payment Gateway					ڻ de	ealeradmin1@163.com 👻	
	Transactions	Reports	X Configuration	Logs			
🗄 Grid 🔚 List 🛛 Small	← Configuratio	n Chain Info					
	Dealer Name: Q	Tina.Yin(911)		Chain Name:	Q Please select a chair	Search	1
8	Chain Name 🔺					+ Create	📝 Edit 🛛 🛱 Delete
Store Info Chain Info	Cha	ain Name	Dealer Na	me	Creator	City	Address

1.2.3 Please input the Chain Name, select the Dealer as mandatory fields. Please input the Address, Suite, City, State, Zip Code, Contact, Phone and Notes as optional fields. Then click Submit button.

Cloud9 Payment Gateway	
Transactions	Reports Configuration
🗄 Grid 📰 List Small 🧲 Configurati	on Chain Info Add Chain
Business Configuration * Chain Name	Fast Food Restaurant
Dealer	Tina.Yin(911) 👻
Store Info Chain Info Address	1730 S Federal HWY
> Fayment Processing Suite	#389
City	BOCA RATON
State	FL
Zip Code	33481
Contact	Jim Min
Phone	561-392-9606
Notes	If you have any question please contact us.
Submit	Cancel

If the Chain is created successfully you will get the "Submitted Successfully" message.

 Submitted Successfully! 	09:57:28 ×	

1.3 Create Store

- 1.3.1 Navigate to Configuration->Business Configuration->Store Info
- 1.3.2 Click Create icon on the right

Cloud9 Payment Gat	ieway	_				ዓ	dealeradmin1	I@163.com ▼
	Transactions Reports	X Configuration	Logs					
📕 Grid 🔚 List 📄 Small	Configuration > Store Ir	fo						
Security Configuration								
✓ Business Configuration	Dealer Name: 🔍 Tina.Yin(91)	Store Name:	Q Please select a si	tore Em	ail: Q Please select a	a email	Search
X	Store Name			 Expand 		+	• Create	it 面 Delete
Store Info Chain Info	Store Name	Dealer Name	Email	Chain	Business Name 1	Business Name 2	City	Phone

1.3.3 Please input the Store Name and Email, select the Dealer as mandatory fields.Please select Chain, input Business Name 1, Business Name 2, Address, Suite, City, State,Zip Code, Contact, Phone, and Notes as optional fields. Then click Submit button.

Cloud9 Payment Gat	eway				
	Transactions	Reports	Configuration	Logs	
Grid EList Small	Configuration	> Store Info	> Add Store		
Business Configuration	* Store Name	Store 33			
	* Email	StoreAdmir	133@yahoo.com		
Store Info Chain Info	* Dealer	Tina.Yin(91	1)	•	
> Payment Processing	Chain	Fast-Food	Restaurant	•	
	Business Name 1	VITAL SSL	TEST1		
	Business Name 2	VITAL SSL	TES2		
	Address	1730 S Fed	leral HWY		
	Suite	#389			
	City	BOCA RAT	ON		
	State	FL			
	Zip Code	33481			
	Contact	Zorrik Vold	man		
	Phone	561-392-96	606		
	Notes	lf you have 561-392-96	any question please	e send email to us	s or call
	Submit	Cancel			

If the Store is created successfully you will get the "Submitted Successfully" message.



1.4 Create Merchant Account

- 1.4.1 Navigate to Configuration-> Payment Processing -> Merchant Account
- 1.4.2 Click Create icon on the right.

Cloud9 Payment Ga	teway	-						ල් dealeradmin1@	9163.com 👻
	Transactions			Logs					
🖬 Grid 📰 List Small	Configuration >	Merchant Acco	unt						
Security Configuration								1.13	
Business Configuration Recessing	Dealer Name	C Tina.Yin(9	111)	Store Name:	Q	Merchan	t Name: Q		Search
• Fayment Focessing					🔪 😔 Expan	d			Delete
8	Merchant Nan	Merchant 1	Name	Sto	ore Name	Dealer	Name	Industry Type	U Delete
Merchant Account				0	94 E 0 (0 × T) T4	Ti 16-	20445	B	
1.4.3 Click OK but	ton on th	ne popu	ip page.						
System Message					x	lose			
	/ou must	make a	test depo	sit and o	onfirm				
	the funds arrival at the correct bank account.								
I	By clicking	OK bel	ow, you a	cknowle	dge that				
1	ou have o	r will ha	ive taken	the nece	ssary				
:	steps to m	iake sur	re that the	funds g	o to the				
	correct bai	nk acco	unt.						
			ок		Cancel				

1.4.4 Please input the Merchant Name, select the Dealer/Store, Industry Type and Credit Processor. Then click Processor Config button.

Configuration	> Merchant Account
F	Processor Config
* Merchant Name	Merchant1 Using USAT as Processor
* Dealer/Store	Q Dealer_Admin Q DA_Store
* Industry Type	Retail
* Credit Processor	USAT

1.4.5 Please enter your User Name, Serial Number, Password from USAT. Then click Submit.

If you do NOT have the configuration, please contact USAT's support.

processor	× Close
Basic Information	1
Name	USAT
Capture	Host Capture 👻
Support Industry	Retail
E2E Encryption	Not available
Detailed Informat	ion
* User Name	91111.7 :User
* Serial Number	KU. NII NEUR I 1001
* Password	WA: JUGGSWINGSYNTS, IT9
	Submit Cancel

1.4.6 If you got the Submitted Successfully message, then click Submit button under the website.

teway		 Submitted Success 	fully!	09:39:57 ×	53 0
Configuration Rep	ort Center Billing	والع View Logs	<u> </u>		
Configuration	> Merchant Account				
F	Processor Config		Card Config		Terminal Config
* Merchant Name	Merchant1 Using USAT as	Processor			
* Dealer/Store	् Dealer_Admin	Q DA_Store			
* Industry Type	Retail	-			
* Credit Processor	USAT	•	Processor Config		
Debit Processor	Same As Credit				
EBT Processor	Same As Credit				
Prepaid Processor	Same As Credit]		
Gift Processor	Same As Credit				
Submit	Cancel	\triangleright			

1.4.7 Click Next.

Configuration > Merchant Account				
F	Processor Config Card Config			
Merchant Name	Merchant1 Using USAT as Processor			
Industry Type	Retail			
Credit Processor	USAT			
Debit Processor	USAT			
EBT Processor	USAT			
Prepaid Processor	USAT			
Gift Processor	USAT			
Next				

1.4.8 Please configure your accepted card type, then click Next.

← °	onfiguration 👌 Cards Config		
	Processor Config	Card Config	Terminal Config
	0	2	3
Serial#	Card Type		Accepted
1	VISA	YES	
2	MasterCard	YES	
3	AmericanExpress	YES	
4	Discover/NOVUS	YES	
5	DinersClub	YES	
6	JCB	YES	
7	EBT CashBenefit	NO	
8	EBT FoodStamp	NO	
9	Debit Card	NO	
10	Prepaid Card	YES	
11	Gift Card	YES	

1.4.9 Please click Create icon on the right.

Configuration > Te	rminal Management				
Proces	ssor Config	Card Config		Terminal Config	
	0	2		3	
				-	Create
Edit Delete Serial#	Merchant Name	Gateway-MID	Gateway-TID	Device Number	

1.4.10 Please input the Device Number then click Submit button.

If you have multiple POS terminal, you can create multiple Terminal with different Device Number, such as 001~009.

Add Terminal		× Close
Basic Information		
* Device Number	DeviceNo1	
	Submit Cancel	

1.4.11 Please record the Gateway-MID and Gateway-TID, then click Finish button. The Gateway-MID and Gateway-TID is used to configure CreditLine.

←	Configuration > Terminal Management						
			Pr	ocessor Config C:	ard Config	Tei	rminal Config -3
							- Create
E	dit [Delete	Serial#	Merchant Name	Gateway-MID	Gateway-TID	Device Number
G	2	Ô	1	Merchant1 Using USAT as Processor	1001000135	G71111100186	DeviceNo1
	Back		Fi	nish 🔸			

2. Configure CreditLine.

2.1 Install CreditLine

Please download *CreditLine4.1.3Build1186.6SP3.exe* or newer version. You can download the latest version on 911software's website: <u>https://www.911software.com/downloads/</u>

Install CreditLine4.1.3Build1186.6SP3.exe

2.2 CreditLine Settlement, Authorization and Connection Configuration

2.2.1 Please logon CreditLine Manager then navigate to Configuration->Settlement Configuration.

🐨 911 CreditLine Manager [CCV_MGR]				
Command View Reports Configuration Tools Help				
Version: Ver 4.1.3 B	uild 11	Business Configuration		
Root directory: C:\91	1	Settlement Configuration		
Message directory: File Client Interface I	C:\91 Enabl	Authorization Configuration		

2.2.2 Click Edit

5	elect P	ayment Type for	Settlement	t Setup		—
	Index	Payment Type	Separate	Processor	Connection	Close
	0	(Default)		TSYS (VITAL)	1 TCP.VITALSSL	
	2	AmericanExpress	No	Same as Default	Same as Default	Edit

2.2.3 Ensure the Apply to Auth(s) is checked, then select Credit Card-Cloud9 in the Network drop-down box.

Settlement Pa	arameters			— ×
VISA	Settle W	'ith:	(Default)	ОК
Curren	t Batch Info	Network:	Credit Card - TSYS (VITAL) [12]	Cancel
Batch Id:	13		Credit Card - AMEX IP [34]	Help
Open Time:	13:58	1	Credit Card - Cloud9 [54]	
Open Date:	02/08/2006		Credit Card - Concord - EFSnlag [23] Credit Card - Concord (BUYPASS) - Dialup [18] Credit Card - Darden [25]	Seq: 0
Last	Batch Info		Credit Card - DISCOVER (NOVUS) [10]	
Batch Id:	12		Credit Card - Disney [14] Credit Card - ELAVON (NOVA) [13]	Apply To Auth(s)
Open Time:	14-19		Credit Card - FDC Nashville Dial-Up (ENVOY) [5

2.2.4 Please enter the Gateway-MID and Gateway-TID recorded in 1.4.11 then click OK.

Settlement Pa	arameters				23
VISA	Settle	With:	(Default)	•	ОК
Currer	nt Batch Info	Network:	Credit Card - Cloud9 [54]	•	Cancel
Batch Id:	13		Merchant Setup		Help
Open Time:	13:58				
Open Date:	02/08/2006	Cloud9 Ba	atch Config	×	ar D
Last	Batch Info	Gatou	usu MID - 100 - 5009	ок р	r4. [0
Batch Id:	12	Galev	vaymit	Cancel	Apply To Auth(s)
Open Time:	14:19	Gatew	vay-TID : GT1001005070		
Open Date:	04/12/2005		,		
Close Time:	13:58				1
Close Date:	07/02/2005				

2.2.5 Click OK.

Settlement Parameters		×
VISA Sett	Vith: (Default)	
Current Batch Info Batch Id: 13 Open Time: 13:58 Open Date: 02/08/2006	Network: Credit Card - Cloud9 [54] Merchant	t Setup
Last Batch Info Batch Id: 12 Open Time: 14:19		Seq: U I Apply To Auth(s)

2.2.6 Click Close.

s	elect P	ayment Type for	Settlement	t Setup		×
	Index	Payment Type	Separate	Processor	Connection	Close
	0	(Default)		Cloud9	1 EFT.Cloud9	
	2	AmericanExpress	No	Same as Default	Same as Default	Edit
	12	GiveX	No	Same as Default	Same as Default	

2.2.7 Navigate to Configuration->Connection Configuration then click Edit on the popup page.

😨 911 CreditLine Manager [CCV_MGR]						
Command View Reports	Configuration Tools Help					
Version: Ver 4.1.3 Build 11 Root directory: C:\911	Business Configuration Settlement Configuration	_				
Message directory: C:\91	Authorization Configuration					
Default: VITAL SSL TEST	Connection Configuration					
Current Merchant: Default:	t: Processor Registration					

2.2.8 Click Edit.

Connection Configuration	— X—
Connections: 1Empty 2 NOT-SETUP. 3Empty 4Empty 5Empty 6Empty 7Empty 8Empty	Close Edit Delete Show Used By

2.2.9 Select High Speed-Cloud9 as Connection type, select EFT as Connection Parameters, then click OK.

Connection Setup	×
Connection 1: Connection Type:	ОК
High Speed - Cloud9	
Connection Parameters:	Cancel
EFT	
Connection Init String: Cloud9	
🔽 Modem Speaker On	
⊙ Low C Medium C High	
Modem Hangup Time (1/10th of a sec):	
Dial Retries: 0	
Dial Timeout: 0	

2.2.10 Click Close.

Connection Configuration	×
Connections: 1 EFT.Cloud9 2 NOT-SETUP. 3Empty 4Empty 5Empty 6Empty 7Empty 8Empty	Close Edit Delete Show Used By

2.2.11 Navigate to Configuration->Settlement Configuration.

-			
	😨 911 CreditLine Manager [CO		
	Command View Reports	Configuration Tools Help	
	Version: Ver 41.3 Build 11	Business Configuration	
	Root directory: C:\911 Message directory: C:\91	Settlement Configuration.	
		Authorization Configuration	
	Default VITAL SSL TEST	Connection Configuration	

2.2.12 Click Edit.

s	elect P	ayment Type for	Settlement	Setup		×
ſ	Index	Payment Type	Separate	Processor	Connection	Close
	<mark>0</mark> 2	(Default) AmericanExpress	No	Cloud9 Same as Default	2 NOT-SETUP. Same as Default	Edit

2.2.13 Ensure the Connection is EFT.Cloud9, then click OK.

Settlement Paramete	
VISA	Settle With: (Default)
Current Batch	o Network: Credit Card - Cloud9 [54]
Batch Id: 13	Merchant Setup Help
Open Date: 02/08	006 Seq: 0
Last Batch In	
Batch Id: 13	Apply To Auth(s)
Open Time: 14:19	
Open Date: 04/12	005 Primary Secondary
Close Time: 13:58	Plana Num 1977.499.0467 1977.499.0757 Default
Close Date: 07/02	
Close Amt: 1.0	Connection: 1 EFT.Cloud9

2.2.14 Click Close.

S	Gelect P	Payment Type for	Settlement	t Setup		- ×
	Index	Payment Type	Separate	Processor	Connection	Close
	<mark>0</mark> 2	(Default) AmericanExpress	No	Cloud9 Same as Default	1 EFT.Cloud9 Same as Default	Edit

2.2.15 Navigate to Authorization Configuration.

😨 911 CreditLine Manager [CCV_MGR]							
Command View Reports Configuration Tools Help							
Version: Ver 4.1.3 Build 11 Boot directory: C\911	Business Configuration Settlement Configuration						
Message directory: C:\91 File Client Interface Enabl	Authorization Configuration						
Default: VITAL SSL TEST Current Merchant: Default:	Connection Configuration Processor Registration						

2.2.16 Select Index12 then click Edit.

Select Pay	yment Type for <i>i</i>	Auth Setup			×
Select Pay Index P 0 VI 1 M 2 A 3 D 4 C 5 D 6 E 7 J 4 8 J (9 D 10 D	Payment Type for A Payment Type ISA MasterCard AsterCard AsterCard ScreBlanche Discover/NOVUS CarteBlanche Discover/NOVUS CarteBlanche Discover/NOVUS NRoute AL CB Discover/Card	Auth Setup Accepted Yes Yes Yes Yes Yes Yes Yes Yes Yes No No	Processor Cloud9 Cloud9 Cloud9 Cloud9 Cloud9 Cloud9 Cloud9 Cloud9 Cloud9 Cloud9 Cloud9 Cloud9 Cloud9 Cloud9	Connection 1 EFT.Cloud9 1 EFT.Cloud9	Close
11 D	EBIT Card	No			
12 G	iiveX ovaltu Card	No			
14 5	VS	No		Ŧ	

2.2.17 Please enter the Name, check the Card Is Accepted, input the Card Range then select Gift Card-Cloud9 as Network.

Name More Card Class: Gift Card Class: Gift Card Class: Gift Card Card Is Accepted Debit Card - FDC North (CES) Debit Debit Debit Card - Paymentech (GENSAR) Debit Card - Paymentech (GENSAR) Debit Card - Paymentech (GENSAR) Debit Card - SYS (VITAL) Debit Debit Card - SYS (VITAL) Debit Debit Card - Gift Card - Gift Card - Gift Card - Gift Card - HPS Gift Card CardBange: Gift Card - Cloudd Image: Gift Card - Cloudd Gift Card - SYS (VITAL) Debit Debit Card - HPS Gift Card No Auth Sift Card - FDC North Valuelink GvC No Force Gift Card - SYS Gift Card - Delaup Gift Card - SVS Gift Card - Delaup Gift Card - Valutec Gift Card - Value Gift Card - Valutec Gift Card - Word Pay/RBSLynk Gift Delaup Gift Card - Valutec Gift Card - Value Card - Gift Card - Value Card - Gift Card - Value Card - Word Pay/RBSLynk Gift Delaup Gift Card - Value Card - Gift Car	Authorization Parameters		-X -
Check LRC Ignore Exp Date	Name: More Card Class: Gift Card ✓ Card Is Accepted Is Default for Class CardRange: Low High 630000639999 Modify Add Delete Len: 19 0 0 Code: GC Check LRC Value Innore Exp Date	Network: Gift Card - Givex Gift Card Debit Card - Chase Debit Canada Debit Card - ELAVON (NOVA) Debit Debit Card - FDC North (CES) Debit Debit Card - Moneris eSelect Debit Card - Paymentech (GENSAR) Debit Card - Cloud9 Gift Card - Cloud9 Gift Card - Cloud9 Gift Card - Givex Gift Card Gift Card - Paymentech Gift Card Gift Card - Cloud9 Gift Card - Cloud9 Gift Card - Cloud9 Gift Card - Paymentech Gift Card Gift Card - VorldPay/RBSLynk Det Gift Card - SVS Gift Card - Dialup Gift Card - Valutec Gift Card Gift Card - Valutec Gift Card Gift Card - Givex Loyalty Primary Secondary	OK Cancel Help Apply To All No Auth No Sale No Force No Credit No Chg Tip No Void

2.2.18 Input the Gateway-MID and Gateway-TID record in 1.4.11

Authorization Parameters	×
Name: More Card Class: Gift Card Is Default for Class	OK Cancel Help Apply To All
Cloud9 Auth Config	🔲 No Auth
CardRange:	🗖 No Sale
Low Hig Gateway-MID : 100100 r026	🗌 No Force
630000639999 Cancel	🔲 No Credit
Gateway-TID : GT.001004007	🔲 No Chg Tip
	🔲 No Void

2.2.19 Click OK.

Authorization Parameters		X
Name: More Card Network:	Gift Card - Cloud9	ОК
	Merchant Setup	Cancel
Card Is Accepted		
Is Default for Class		🔲 Apply To All
		🔲 No Auth
CardRange:		🔲 No Sale
Low High Line Delay	y: 5 Floor Limit:	No Force
5300006399999	Upper Limit: 0.00	🔲 No Credit

2.2.20 Click Close.

S	elect Payment Type for Auth Setup						
ſ	Index	Payment Type	Accepted	Processor	Connection	Close	
	0	VISA	Yes	Cloud9	1 EFT.Cloud9		
	1	MasterCard	Yes	Cloud9	1 EFT.Cloud9	Edit	
	2	AmericanExpress	Yes	Cloud9	1 EFT.Cloud9		
	3	Discover/NOVUS	Yes	Cloud9	1 EFT.Cloud9		
	4	CarteBlanche	Yes	Cloud9	1 EFT.Cloud9		
	5	DinersClub	Yes	Cloud9	1 EFT.Cloud9		
	6	EnRoute	Yes	Cloud9	1 EFT.Cloud9		
	7	JAL	Yes	Cloud9	1 EFT.Cloud9		
	8	JCB	Yes	Cloud9	1 EFT.Cloud9		
	9	Disney Hotel	No				
	10	Disney Card	No				
	11	DEBIT Card	No				
	12	More Card	Yes	Cloud9	1 EFT.Cloud9		
	13	Loyalty Card	No				

2.3 CreditLine Business Configuration

2.3.1 Logon Cloud9' website as Dealer Admin or Store Admin, then navigate to

Configuration->Business Configuration->Store Info.

2.3.2 Click the store name.

Cloud9 Payment Gat	eway						
	Transacti	ions Reports	Configuration	- Logs			
🗄 Grid 📰 List 📄 Small	← ~~	onfiguration > Store Info					
Security Configuration							
 Business Configuration 	Dealer N	Name: C Tina.Yin(911)		Store Name:	् StoreAd		
	Store N	Name 🔺					
Store Info Chain Info		Store Name	Dealer	Name	E		
> Payment Processing		StoreAdmin31 for (USA	. Tina.Yir	na.Yin(911) storea			
	StoreAdmin31 for (USAT)Test						

2.3.3 Click Export on the right and save the export file.

	Transactions	iii Reports	Configuration	a Logs	
📕 Grid 📕 List 📄 Small	Configurati	on > Store Info	ormation		
> Security Configuration					Edit C Export
Business Configuration	Store Nam	e StoreAdmir	n31 for (USAT)Test		
Store Info Chain Info	Ema	il storeadmin	31@163.com		
> Payment Processing	Deale	r Tina.Yin(91	11)		
	Chai	n Windows 8	and Chrome		
Do you want to open or save	CloudExport.ini	from c9pg.c o	om?		Open Save Cancel X

2.3.4 Logon CreditLine Manager then click Tools->Import Configuration, then browse the exported file in step 2.3.3 to import the file.

👕 Open	-		×
Look in:	繿 Local Disk (C:)		*
Ca.	Name	Date modified	Туре
Recent Places	Performance	2015/4/21 18:32	File folder
	Program Files	2015/4/22 10:39	File folder
Desktop	Program Files (x86)	2015/5/19 14:59	File folder
	ProgramData	2015/5/22 8:59	File folder
Libraries	Temp	2015/1/30 10:02	File folder
	Users	2015/5/21 17:11	File folder
Computer	Windows	2015/5/14 8:44 2015/2/3 18:02	File folder
	CloudExport.ini	2015/5/22 14:21	Configuration s.
Network	Config.ini	2014/12/30 9:27	Configuration s.
	•		•
	File name: CloudExport.ini	•	Open
	Files of type: Text Files (*.INI)	•	Cancel

2.3.5 You can see the business info has been updated.

911 CreditLine Server [CCVSRVR] File Help AmericanExpress . Discover/NOVUS CarteBlanche DinersClub EnRoute JAL. JCB Version: Ver 4.1.3 Build 1186.7 SP3 Test Mode Root directory: C:\911 Message directory: C:\911\MESSAGES File Client Interface Enabled Default: Business N1 for Test - Business N2 for Test [Restaurant] Expired user : user 2 Expired User Password Expired user : admin Expired User Password [CCVSRVR] 24 ReloadConfig Successful << [TCP]VITALSSL ۰ >> (TCP)OK << [TCP]TCP << [TCP]VITALSSL (TCP)01 X 911 CreditLine Manager [CCV_MGR] Command View Reports Configuration Tools Help Version: Ver 4.1.3 Build 1186.7 SP3 Test Mode Root directory: C:\911 Message directory: C\911\MESSAGES File Client Interface Enabled Default: Business N1 for Test - Business N2 for Test [Restaurant] Current Merchant: Default: Business N1 for Test - Business N2 for Tels?[Restaurant] Current Printer: Warning: Did not batch for 15 days! Warning: TEST MODE IN USE! Transactions will be sent to the test host!

3. Integrate your POS with CreditLine as before.

4. Configure and Run the Cloud9's FrontEnd.

4.1 Please download the latest Cloud9's FrontEnd:

http://www.911software.com/files/Cloud9/FrontEnd/

4.2 Copy the FrontEnd into the POS merchant.

4.3 Double click ...\FrontEnd\conf\com.jijesoft.gateway.frontend.ini

Set *Gift=0* as the following screenshot.

com.jijesoft.gateway.frontend.ini - Notepad File Edit Format View Help [FRONT_END] ProxyServerIP=72.13.8.1 ProxyServerPort=5558 ProxyTimeout=40 ProxyListenIPEnable=false SOAPListenIP=127.0.0.1 SOAPListenPort=5557 SOAPListenIPEnable=false SOAPTimeOut=300 WorkMode=1 AllowedEntryTrackData=1 [Encryption] Enable=0 [CardConfiguration] Čredit=-1 Debit=0 Gift=1 Prepaid=1 EBT_Food=0 EBT_Cash=0 [PassThrough] Gift=0 🏹 🍊 [TXT_CARDNUMBER] Left=33 Top=13 width=341 Height=31

4.4 Double click ... \FrontEnd\FrontEnd.exe

d.20150403 • FrontEnd.20150403 • FrontEnd	•
Help	
in library ▼ Share with ▼ New folder	
Name	Da
퉬 certificate	201
퉬 conf	201
퉬 data	201
퉬 encrypt	201
퉬 imageformats	201
퉬 plugins	201
🚳 CLCAPIW2.dll	201
🚳 com.jijesoft.protocolBuf.dll	201
🚳 CTKCore.dll	201
CTKPluginFramework.dll	201
FrontEnd.exe	201
🚳 libeay32.dll 😼	201
🚳 libzmq.dll	201
🚳 msvcp100.dll	201
🚳 msvcr100.dll	201
🚳 qextserialport1.dll	201
🚳 qsqlmysql4.dll	201
🚳 QtCore4.dll	201
🚳 QtGui4.dll	201
🚳 QtNetwork4.dll	201
🚳 QtSql4.dll	201
🚳 QtXml4.dll	201
🚳 ssleay32.dll	201

4.5 Configure the Card if you need.

🔒 Clou	d9 FrontEnd
Tools	Settings Help
*	Connection Configuration PINPad Configuration
	Card Configuration

4.6 Ensure Cloud9's FrontEnd is running.

Ensure the FrontEnd's machine can access Cloud9 Server(72.13.8.1). If you turn on your firewall, please add port 5558 to exception.

🔒 Connection Configur	ation	? 🗙
Cloud9 Server		
IP Address:	72.13.8.1	Connection Test
Port:	5558	
SOAP		
Listen IP Address:	127.0.0.1	
Listen Port:	5557	
		OK Cancel

Then do some transactions.

5. Check the Report.

Logon Cloud9's website as Dealer admin, Dealer user, Store admin or Store user. Then click Report Center on the navigation, then click Current Transactions to view the transactions in 4.6

		X Configuration	n R	eport Center	View Logs								
🖩 Grid 📑 Big	Icon 📄 Small	Report Cente	r > C	urrent Transact	tions								
✓ View Reports			Deale	er: 🔍 Tina.Yin	(911)		Store	C Store	ForTina		Merc	chant Q	
Current Transactions	Archived Transactions	Rec# 🔺	Tra	ns Type C	Card Number	Amo	ount To	tal Amount	Auth Code	Expan e Auth	d Time		
		F	Rec#	Trans Type	Trans#	Invo#	Card Typ	e C	ard Number	Entry	Amount	Tip	Tota
<u>íí</u>			1	Auth(Failed)	14280	0	Credit Ca	rd 4788	825*****8291	Swipe	1.00	0.00	
Irregularities	Batch Report		2	Sale(Failed)	14280		Credit Ca	rd 4012	200*****0016	Swipe	5.00	1.00	
Report			3	Sale	14283	0	Credit Ca	rd 5454	154*****5454	Manual	1.00	0.00	

6. The operations of the transactions on website.

Logon Cloud9's website as Store Admin and navigate to Transactions->Current Transactions.

Note: USAT not support "Edit", "Add Tip", "Batch" operation, if you click these icon you will get the message "Submit failed.Reason:This kind of transaction is not allowed.

The "Void" operation is supported, the following is the steps to void the transactions: 6.1 Select the transactions you want to void and then click Void on the right.

Transactio	ns	Reports	X Configuration	e Logs								
Reports >	Currei	nt Transaction:	S									
	Dealer_Admin Store: Q DA_Store Merchant Q Search								earch			
)	Expand				-	_	
Rec# 👻	Т	rans Type	Card Number	Amount	Total Amount	Auth Code	Auth Time	🗹 Edit 🕂 Add Tip 💽 Void 🗹 Batch				
	Rec#	Trans Typ	e Trans#	Invo#	Card Type	Card Number	Entry	Amount	Tip	Total Amount	Auth Code	Auth Tir
	1386	Auth	14309052	03	Credit Card	545454*****5454	Manual	9.00	0.00	9.00		05/06/2015
	1385	Auth	14309050	04	Credit Card	411111******1111	Manual	9.00	0.00	9.00		05/06/2015
	1384	Sale	17489083	63	Credit Card	371449****8431	Manual	36.51	1.98	38.49	028004	04/21/2015
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6.2 Click OK on the popup page.

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E. Transac		iii Reports	X Configuration	Logs								
Reports	> Curre	nt Transaction	s									
	Dea	aler: 🔍 Deale	er_Admin		Store: Q DA_Sto	re		Merchant: Q			S	arch
						S Expand						
Rec#	▼ T	rans Type	Card Number	Amount	Total Amount	Auth Code A	uth Time		Edit	🗕 Add Tip 🛛 🗙	Void 🗹	Batch(all)
	Rec#	Trans Typ	e Trans#	Invo#	Card Type	Card Number	Entry	Amount	Tip	Total Amount	Auth Code	Auth Tir
V	1386	Auth	14309052	03	Credit Card	545454*****5454	Manual	9.00	0.00	9.00		05/06/2015
	1385	Auth	System M	lessage		x c	lose hual	9.00	0.00	9.00		05/06/2015
	1384	Sale					nual	36.51	1.98	38.49	028004	04/21/2015
	1383	Sale		The 2 s	elected records w	ill be submitted,	hual	92.04	2.57	94.61	191237	04/21/2015
	1382	Sale		Do you	want to continue?		nual	31.07	1.72	32.79	959903	04/21/2015
	1381	Sale			ОК	Cancel	nual	56.58	3.83	60.41	821931	04/21/2015
	1380	Sale			1		nual	66.52	2.69	69.21	804403	04/21/2015

6.3 If void transactions successfully, you will get the message "Submitted Successfully".

eway				. Subm	itted Successfully!	-		14:54:30 ×		ዋ	DA_Store@	163.com 👻	
Transact	ions	Reports	X Configuration	Logs									
Reports	> Curren	It Transactions	3										-
	Deal	ler: Q Deale	r_Admin	:	Store: Q DA_Sto	e Expand		Merchant C	2		Se	earch	
Rec#	■ Trans	ans Type	Card Number	Amount	Total Amount	Auth Code A	uth Time	[Edit	Add Tip 🖈	Void 🗹	Batch(all)	
	Rec#	Trans Typ	e Trans#	Invo#	Card Type	Card Number	Entry	Amount	Tip	Total Amount	Auth Code	Auth Tir	
	1386	Auth(Void) 14309052	03	Credit Card	545454*****5454	Manual	9.00	0.00	9.00		05/06/2015	
	1385	Auth(Void) 14309050	04	Credit Card	411111******1111	Manual	9.00	0.00	9.00		05/06/2015	
	1384	Sale	17489083	63	Credit Card	371449****8431	Manual	36.51	1.98	38.49	028004	04/21/2015	=