

# **Cloud9 PDC SDK Guide**

## Revision History

Revision	Date	Change description
3.0	01/03/2018	Add Offline-Register sample. Update Error Code.
2.9	12/26/2017	Update UploadMessage ErrorCode. Update Unregister description.
2.8	12/20/2017	Add UploadMessage description.
2.7	12/19/2017	Add Adjust, UploadMessage, UploadImage, SetImageList
2.6	12/18/2017	Add Reverse description and sample.
2.5	12/08/2017	Add Unregister description and sample. Update ErrorCode
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2.3	12/01/2017	Update SN description.
2.2	11/30/2017	Update ErrorCode, SN description. Add Register error code, Duplicate transaction error code, Register logic description.
2.1	11/29/2017	Update EBT card type. Add Register errorcode.
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1.2	05/04/2015	Modify the Amount that calculated by the lowest denomination value of currency and add a new element, AdditionalInfo, used in the future.
1.1	09/26/2014	Modify Some Groups and add some new Response Information
1.0	07/24/2014	Initial Draft

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# 1. Overview

Cloud9 Payment Gateway provides a simple method of processing payment transactions for merchants who want to integrate payment processing with their existing applications. The Cloud9 Payment Gateway processes credit card, debit card and Electronic Benefits Transfer (EBT) transactions. Transactions are accepted from various industries including: retail, restaurant, mail order/telephone order, lodging, and E-comm.

This document describes how to write your own application for processing payment transactions or integrate payment processing capabilities into an existing application.

## 1.1 System Requirements

The Software Development Kit (SDK) does not require any special system requirements for usage. You are free to develop your application using any desired tools on any operating platform.

## 1.2 Software Development Kit (SDK)

The Software Development Kit, which includes this document, provides the guidance for developing an application that can send card-based payment transactions to the Cloud9 Payment Gateway and receive the response returned by the Cloud9 Payment Gateway. The methods of communicating with the Cloud9 Payment Gateway are through Simple Object Access Protocol (SOAP).

An itemized list of the contents of the SDK includes:

- Cloud9 PDC SDK Guide (this document)
- XML Schema (PosGatewayService.wsdl)
- SoapUI Sample XML Messages

## 1.3 Audience

This document is for Software Developers that need guidelines and procedures for processing transactions within the Cloud9 Payment Gateway.

## 1.4 Simple Object Access Protocol (SOAP)

To simplify the message specification, the Heartland Portico Gateway uses the SOAP for its message delivery. SOAP is a protocol for exchanging XML-based messages over a computer network. It provides a method of communication between applications running in different environments.

- A SOAP message is simply an XML document that contains the following elements:
- A required **Envelope** element that identifies the XML document as a SOAP message.
- An optional **Header** element that contains header information.
- A required **Body** element that contains call and response information.
- An optional **Fault** element that provides information about errors that occur during the processing of a message.

All of these elements are declared in the default namespace for the SOAP envelope. For more details, refer to <http://www.w3.org/2001/12/soap-envelope>.

The default namespace for SOAP encoding and data types is: <http://www.w3.org/2001/12/soap-encoding>.

## 1.5 Connectivity

To simplify development, the Cloud9 Payment Gateway provide a middleware called PDC to communicate with Payment Gateway. The connectivity method to the Cloud9 Payment Gateway is through the Internet.

## 1.6 Security

Each type of message uses a secure socket connection to ensure the confidentiality of information passed between the merchant and Cloud9 Payment Exchange. By doing this, credit card information is never accessible to external entities.

# 2. Transaction Type

## 2.1 Sale

A **Sale** transaction authorizes a sale purchased. This action decreases the cardholder's limit to buy. It authorizes a transfer of funds from the cardholder's account to merchant's account.

## 2.2 Auth

An **Auth** transaction places a temporary hold on the customer's account. Approvals on authorizations are used later to transfer funds by Finalize or AddTip.

## 2.3 Inquiry

An **Inquiry** transaction is used to query the balance amount of a card.

## 2.4 Refund

A **Refund** transaction is used to authorize a refund to a customer's credit card account.

## 2.5 Finalize

A **Finalize** transaction is used to change an Auth transaction to sale transaction.

## 2.6 AddTip

An **AddTip** transaction is used to add an additional amount to an original transaction, Auth or Sale. If the original transaction is Auth, this operation transfers the Auth to Sale.

## 2.7 Modify

A **Modify** transaction is used to alter the transaction amount of an original transaction, Auth or Sale.

## 2.8 Adjust

A **Adjust** transaction is used to alter the transaction amount of an original transaction whether or not it has been settled, Auth or Sale.

## 2.9 Void

A **Void** transaction is used to cancel an authorized transaction before it has been settled.



## 2.10 Reverse

A **Reverse** transaction is used to cancel an authorized transaction whether or not it has been settled.

## 2.11 Batch

A **Batch** transaction is used to close the current open batch and settle it. It is supported by terminal capture only. For host capture, merchant don't need submit batch request.

## 2.12 UpdateCardTokenInfo

A **UpdateCardTokenInfo** transaction is used to update card token information. It supports update ExpDate, CustomerAddress, CustomerZipCode.

## 2.13 DeleteCardToken

A **DeleteCardToken** transaction is used to delete exist card token.

## 2.14 CreateCardToken

A **CreateCardToken** transaction is used to create card token.

## 2.15 Verify

A **Verify** transaction is used to judge the card is valid.

## 2.16 Register

A **Register** transaction is used to associate Pin pad's serial number with GMID/GTID. This transaction only supported in the EMV, QuickChip endpoint.

## 2.17 Unregister

A **Unregister** transaction is used to unlink Pin pad's serial number from GMID/GTID and deactivate GMID/GTID. This transaction only supported in the EMV, QuickChip endpoint.

## 2.18 GetStatus

A **GetStatus** transaction is used to judge whether Pin pad is available. This transaction only supported in the EMV, QuickChip endpoint

## 2.19 AskNumberQuestion

A **AskNumberQuestion** transaction is used to get user input on the Pin pad. This transaction only supported in the EMV, QuickChip endpoint

## 2.20 AskSelectionQuestion

A **AskSelectionQuestion** transaction is used to get user selection results on the Pin pad. This transaction only supported in the EMV, QuickChip endpoint

## 2.21 ShowMessage

A **ShowMessage** transaction is used to display message on the Pin pad. This transaction only supported in the EMV, QuickChip endpoint

## 2.22 UploadImage

A **UploadImage** transaction is used to upload image to the Pin pad. This transaction only supported in the EMV, QuickChip endpoint

### 2.23 SetImageList

A **SetImageList** transaction is used to set up the index of images that need to be displayed on the Pin pad. This transaction only supported in the EMV, QuickChip endpoint

### 2.24 UploadMessage

A **UploadMessage** transaction is used to permanently replace built-in message in Pin pad. Even if restart the Pin pad. This transaction only supported in the EMV, QuickChip endpoint

## 3. Information Overview

### 3.1 Amount

The Amount is calculated by the lowest denomination value of currency. For U.S./National applications, the lowest currency value is pennies and a transaction for one dollar is 100 pennies.

### 3.2 Partial authorization

The AllowsPartialAuth must be "Y" if the terminals support partial authorization. The Partial authorization can't be differentiated by the status field. The terminals must check AuthAmt when partial authorization is enable. If the AuthAmt is less than the amount you submit, the transaction is a partial authorization.

## 4. Data Groups

This chapter provides detailed information for data groups of SOAP message. A data group consists of multiple fields.

### 4.1 Configure Group

**NOTE:** This subgroup is used for all transactions.

Field Name	Data Type	Usage	Description
GMID	String	Required	Merchant identifier Assigned by Cloud9 Payment Systems Administrator during registration
GTID	String	Required	Merchant's terminal identifier Assigned by Cloud9 Payment Systems Administrator during registration This field is Optional when doing Register.
GMPW	String	Required	Merchant password Required only for Refund transactions. Not checked for all other transactions.
AllowsPartialAuth	String	Optional	Indicates whether partial authorization is allowed Valid values = Y or N Default is "N"

### 4.2 Request Amount Group

**NOTE:** This subgroup is only used for Auth/Sale/Refund/Addtip transactions.

Field Name	Data Type	Usage	Description
MainAmt	Unsigned Int	Optional	Primary charge amount Total digits = 12
TipAmt	Unsigned Int	Optional	Tip amount that is in addition to the main amount.Total digits = 12
IncTaxAmt	Unsigned Int	Optional	Tax amount that is included in the main amount.Total digits = 12
IncCashBack Amt	Unsigned Int	Optional	Cash back amount that is included in the main amount Total digits = 12
TaxIndicator	String	Optional	Additional Information about TaxAmt Valid values = "Ntprvd","NonTax" and "Prvded" Default is " Prvded"

### 4.3 Action Group

**NOTE: This subgroup is used for all transactions.**

Field Name	Data Type	Usage	Description
TransType	String	Required	Transaction Type Valid values include: Auth Sale Finalize Addtip Void Reverse Refund Inquiry Modify Batch UpdateCardTokenInfo(available in JSON request) DeleteCardToken(available in JSON request) CreateCardToken(available in JSON request) Verify Register Unregister GetStatus AskNumberQuestion AskSelectionQuestion ShowMessage
IsOffline	String	Required	Indicates whether is an offline transaction Valid values = Y or N Default is "N"

### 4.4 Request Extend Info. Group

Field Name	Data Type	Usage	Description
InvoiceNum	String	Optional	Invoice Number
OrderNum	String	Optional	Order Number Only used for purchase card
AuthCode	String	Optional	Offline auth code Only used for offline transaction
VoucherNum	String	Optional	Voucher serial number Only used for offline EBT transaction
AddtionalInfo	String	Optional	Reserved for future use. Data is delimited by a FS (0x1c) and is formatted as follows: Key=Value0x1cKey=Value0x1cKey=Value...

### 4.5 Trace Group

**NOTE: This subgroup is used for all transactions.**

Field Name	Data Type	Usage	Description
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SourceTraceNum	String	Required	Source Trace number Provided by the merchant and it uniquely identifies a transaction.
GTRC	String	Optional	Gateway trace It is a unique trace number assigned to a transaction by Cloud9 payment and returned in the response message. The POS must submit it back for Void/Addtip/Finalize etc based previous transactions.

#### 4.6 Request Card Info. Group

**NOTE:** This subgroup is only used when card info is from POS, not PDC.  
And the item, NeedSwipCard, must be "N".

Field Name	Data Type	Usage	Description
Medium	String	Optional	Card Type. Must be present when card info is from POS. Valid values include: Credit/ Debit /EBTFood/EBTCash/Prepaid/Gift/ ElectronicCheck
AccountNum	String	Optional	Card number. Maximum length = 22. Must be present when card info is from POS and encrypted.
ExpDate	String	Optional	Card expiration Date MMY. Must be present when card info is from POS and encrypted.
EntryMode	String	Optional	Entry Mode. Must be present when NeedSwipCard is "N". Valid values include: Swipe/ Manual/ Proximity/ ChipContact/ ChipContactless/ EMVFallback2Swip
CVVNum	String	Optional	Card verification code on the card Maximum length = 6
Track1	String	Optional	full magnetic Track I data read from the card by a card reader.
Track2	String	Optional	full magnetic Track II data read from the card by a card reader.
PinData	PINGrp	Optional	Must be present when Pin is passed
EncryptionData	EncryptionDataGrp	Optional	Must be present when account number is encryptrd
CardPresent	String	Optional	Indicates whether is card is present Valid values = Y or N.Default is "Y"
CommercialCard	String	Optional	Indicates whether is card is Commercial Card. Valid values = Y or N. Default is "Y"
CardToken	String	Optional	It can replace AccountNum and ExpDate. Only support in json request.
RequestCardToken	String	Optional	Indicates whether server return CardToken Valid values = Y or N. Default is "N". Only support in json request.
CustomerName	String	Optional	Cardholder's name.
CustomerZipCode	String	Optional	Cardholder's billing zip code.

CustomerAddress	String	Optional	Cardholder's billing address.
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#### 4.7 Request Terminal Info. Group

Field Name	Data Type	Usage	Description
SN	String	Optional	Pin pad's serial number. Used in Register, Unregister request. Valid values: Full serial number: 14281PP81035776 Last 8 digit of serial number: 81035776
MessageIndex	String	Optional	Index of question display on the pin pad. Used in AskNumberQuestion Valid values: <b>001:</b> Please enter your home phone number <b>002:</b> Please enter your 10-digit HOME phone number <b>003:</b> Please enter your date of birth <b>004:</b> Please Enter ZIP Code <b>010:</b> Enter Card Number <b>011:</b> Enter Expiration Date <b>012:</b> Enter CVV or CID from card  Used in UploadMessage Valid value : <b>1001:</b> replace built-in message "Lane Closed"
MessageText	String	Optional	Text to be displayed on pin pad. Used in AskSelectionQuestion, ShowMessage. UploadMessage Maximum length = 30
ImageData	String	Optional	Base64 encode image
ImageLength	String	Optional	The length of image data
ImageList	String	Optional	The ID list of image that needs to be displayed on the PinPad Valid values: 001 002 003 004 005 006 007 008 009 010 012 013

#### 4.8 Encryption Data Group

Field Name	Data Type	Usage	Description
KeyID	String	Optional	This is an identifier used to retrieve the private key, which is required for decryption.
EncriptTrgt	String	Optional	Indicates the type of data that is being encrypted. Valid Values = Track1 ,Track2 and PAN
EncriptBlock	String	Optional	Contains the track data or card number provided in an encrypted block. Be Present when card data is encrypted.

#### 4.9 PIN Group

Field Name	Data Type	Usage	Description
PinBlock	String	Optional	Contains the Encrypted PIN Block for the Debit or EBT transaction being submitted
KSN	String	Optional	used to create the base PIN encryption key for DUKPT PIN Debit and EBT transactions. Mandatory for PIN Debit and EBT transactions.

#### 4.10 Result Group

Field Name	Data Type	Usage	Description
AuthCode	String	Optional	Auth code is assigned by the association, issuing bank, or Debit/EBT network.
Status	String	Required	Indicates whether transaction success. Valid values include fail, success, timeout, cancel and invalidData.
<del>ResponseCode</del>	<del>String</del>	<del>Required</del>	<del>The host response to a string number to indicate the status of the transaction.</del>
<del>ResponseText</del>	<del>String</del>	<del>Required</del>	<del>The host response to a message to describe the status of the transaction.</del>
ErrorCode	String	Required	The host response to a string number to indicate the status of the transaction.
ErrorText	String	Required	The host response to a message to describe the status of the transaction.
AVSResultCode	String	Optional	If address verification requested, address verification result code returned by the Issuer
CCVResultCode	String	Optional	If card verification was provided in the request, card verification result code provided by the Issuer

#### 4.11 Response Amount Group

Field Name	Data Type	Usage	Description
AuthAmt	Unsigned Int	Optional	Approval amount
BalanceAmt	Unsigned Int	Optional	If supplied from the Issuer, the available balance on the associated prepaid, EBT, or gift card

#### 4.12 Response Card Info.

Field Name	Data Type	Usage	Description
Medium	String	Optional	Card Type. Valid values include: Credit/ Debit /EBTFood/EBT- Cash/Prepaid/Gift
Brand	String	Optional	Card brand Valid values include: Visa/Master/Discover/Amex /JCB/DinersClub
AccountNum	String	Optional	Card number

			Maximum length = 22
CardToken	String	Optional	Card token Set RequestCardToken in the request, server will return it.
ExpDate	String	Optional	Card expiration Date MMYYY.

#### 4.13 Response Terminal Info.

Field Name	Data Type	Usage	Description
SN	String	Optional	Pin pad's serial number. The last 8 digit of full serial number.
DeviceStatus	String	Optional	Pin pad status. Valid values ON/OFF/BUSY

## 5. XML Message Sample

### 5.1 Sale

#### 5.1.1 Sale Request

```

<SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:sof="http://www.911software.com/">
  <SOAP-ENV:Header/>
  <SOAP-ENV:Body>
    <sof:Request>
      <Request>
        <Config>
          <GMID>03</GMID>
          <GTID>03</GTID>
          <GMPW>03</GMPW>
          <AllowsPartialAuth>N</AllowsPartialAuth>
        </Config>
        <Amount>
          <MainAmt>500</MainAmt>
          <TipAmt>100</TipAmt>
        </Amount>
        <ExtInfo>
          <InvoiceNum>000004</InvoiceNum>
        </ExtInfo>
        <Action>
          <Trans Type>Sale</Trans Type>
          <IsOffline>N</IsOffline>
        </Action>
        <Trace>
          <SourceTraceNum>000004</SourceTraceNum>
        </Trace>
        <NeedSwipCard>Y</NeedSwipCard>
      </Request>
    </sof:Request>
  </SOAP-ENV:Body>
</SOAP-ENV:Envelope>

```

### 5.1.2 Sale Response



```

<SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsd="http://www.w3.org/2001/XMLSchema" xmlns:ns1="http://www.911software.com/">
  <SOAP-ENV:Header/>
  <SOAP-ENV:Body>
    <ns1:Response>
      <Response>
        <GTRC>9bcf4291f79640caa2bb7fc6e780f5e0</GTRC>
        <Result>
          <AuthCode>40991A</AuthCode>
          <Status>success</Status>
          <ResponseCode>00</ResponseCode>
          <ResponseText>APPROVAL</ResponseText>
        </Result>
        <CardInfo>
          <Medium>Credit</Medium>
          <Brand>Visa</Brand>
          <AccountNum>40*****0016</AccountNum>
        </CardInfo>
        <Amount>
          <AuthAmt>600</AuthAmt>
        </Amount>
        <ExtInfo>
          <EntryMode>Manual</EntryMode>
        </ExtInfo>
      </Response>
    </ns1:Response>
  </SOAP-ENV:Body>
</SOAP-ENV:Envelope>

```

## 5.2 Offline-Sale

### 5.2.1 Offline-Sale Request

```
<SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:sof="http://www.911software.com/">
  <SOAP-ENV:Header/>
  <SOAP-ENV:Body>
    <sof:Request>
      <Request>
        <Config>
          <GMID>03</GMID>
          <GTID>03</GTID>
          <GMPW>03</GMPW>
          <AllowsPartialAuth>N</AllowsPartialAuth>
        </Config>
        <Amount>
          <MainAmt>1000</MainAmt>
          <TipAmt>200</TipAmt>
        </Amount>
        <ExtInfo>
          <InvoiceNum>000005</InvoiceNum>
          <AuthCode>123456</AuthCode>
        </ExtInfo>
        <Action>
          <TransType>Sale</TransType>
          <IsOffline>Y</IsOffline>
        </Action>
        <Trace>
          <SourceTraceNum>000005</SourceTraceNum>
        </Trace>
        <NeedSwipCard>Y</NeedSwipCard>
      </Request>
    </sof:Request>
  </SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```

### 5.2.2 Offline-Sale Response

```

<SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsd="http://www.w3.org/2001/XMLSchema" xmlns:ns1="http://www.911software.com/">
  <SOAP-ENV:Header/>
  <SOAP-ENV:Body>
    <ns1:Response>
      <Response>
        <GTRC>166c0d1749c04da79f7ab73cc5a99c42</GTRC>
        <Result>
          <AuthCode>123456</AuthCode>
          <Status>success</Status>
          <ResponseCode>0</ResponseCode>
          <ResponseText>Success</ResponseText>
        </Result>
        <CardInfo>
          <Medium>Credit</Medium>
          <Brand>Visa</Brand>
          <AccountNum>40*****0016</AccountNum>
        </CardInfo>
        <Amount>
          <AuthAmt>1200</AuthAmt>
        </Amount>
        <ExtInfo>
          <EntryMode>Manual</EntryMode>
        </ExtInfo>
      </Response>
    </ns1:Response>
  </SOAP-ENV:Body>
</SOAP-ENV:Envelope>

```

### 5.3 Sale (Card Info. From POS)

### 5.3.1 Sale Request

```
<SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:sof="http://www.911software.com/">
  <SOAP-ENV:Header/>
  <SOAP-ENV:Body>
    <sof:Request>
      <Request>
        <Config>
          <GMID>03</GMID>
          <GTID>03</GTID>
          <GMPW>03</GMPW>
          <AllowsPartialAuth>N</AllowsPartialAuth>
        </Config>
        <Amount>
          <MainAmt>1000</MainAmt>
          <TipAmt>100</TipAmt>
        </Amount>
        <Action>
          <Trans Type>Sale</Trans Type>
          <IsOffline>N</IsOffline>
        </Action>
        <Trace>
          <SourceTraceNum>000017</SourceTraceNum>
        </Trace>
        <CardInfo>
          <Medium>Credit</Medium>
          <AccountNum>4012002000060016</AccountNum>
          <ExpDate>1225</ExpDate>
          <CWNum>123</CWNum>
        </CardInfo>
        <NeedSwipCard>N</NeedSwipCard>
      </Request>
    </sof:Request>
  </SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```

### 5.3.2 Sale Response

```
<SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsd="http://www.w3.org/2001/XMLSchema" xmlns:ns1="http://www.911software.com/">
  <SOAP-ENV:Header/>
  <SOAP-ENV:Body>
    <ns1:Response>
      <Response>
        <GTRC>80239ffb1b75480fbae17db6f73aaa41</GTRC>
        <Result>
          <AuthCode>41001A</AuthCode>
          <Status>success</Status>
          <ResponseCode>00</ResponseCode>
          <ResponseText>APPROVAL</ResponseText>
        </Result>
        <CardInfo>
          <Medium>Credit</Medium>
          <Brand>Visa</Brand>
          <AccountNum>40*****0016</AccountNum>
        </CardInfo>
        <Amount>
          <AuthAmt>1100</AuthAmt>
        </Amount>
        <ExtInfo>
          <EntryMode>Manual</EntryMode>
        </ExtInfo>
      </Response>
    </ns1:Response>
  </SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```

## 5.4 Auth

### 5.4.1 Auth Request

```
<SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:sof="http://www.911software.com/">
  <SOAP-ENV:Header/>
  <SOAP-ENV:Body>
    <sof:Request>
      <Request>
        <Config>
          <GMID>03</GMID>
          <GTID>03</GTID>
          <GMPW>03</GMPW>
          <AllowsPartialAuth>N</AllowsPartialAuth>
        </Config>
        <Amount>
          <MainAmt>500</MainAmt>
        </Amount>
        <Action>
          <Trans Type>Auth</Trans Type>
          <IsOffline>N</IsOffline>
        </Action>
        <Trace>
          <SourceTraceNum>000002</SourceTraceNum>
        </Trace>
        <NeedSwipCard>Y</NeedSwipCard>
      </Request>
    </sof:Request>
  </SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```

#### 5.4.2 Auth Response

```
<SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsd="http://www.w3.org/2001/XMLSchema" xmlns:ns1="http://www.911software.com/">
  <SOAP-ENV:Header/>
  <SOAP-ENV:Body>
    <ns1:Response>
      <Response>
        <GTRC>890c3415aa224b0b80a3ff95e7b315d8</GTRC>
        <Result>
          <AuthCode>40990A</AuthCode>
          <Status>success</Status>
          <ResponseCode>00</ResponseCode>
          <ResponseText>APPROVAL</ResponseText>
        </Result>
        <CardInfo>
          <Medium>Credit</Medium>
          <Brand>Visa</Brand>
          <AccountNum>40*****0016</AccountNum>
        </CardInfo>
        <Amount>
          <AuthAmt>500</AuthAmt>
        </Amount>
        <ExtInfo>
          <EntryMode>Manual</EntryMode>
        </ExtInfo>
      </Response>
    </ns1:Response>
  </SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```

## 5.5 Inquiry

### 5.5.1 Inquiry Request

```
<SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:sof="http://www.911software.com/">
  <SOAP-ENV:Header/>
  <SOAP-ENV:Body>
    <sof:Request>
      <Request>
        <Config>
          <GMID>03</GMID>
          <GTID>03</GTID>
          <GMPW>03</GMPW>
          <AllowsPartialAuth>N</AllowsPartialAuth>
        </Config>
        <Action>
          <Trans Type>Inquiry</Trans Type>
          <IsOffline>N</IsOffline>
        </Action>
        <Trace>
          <SourceTraceNum>000001</SourceTraceNum>
        </Trace>
        <NeedSwipCard>Y</NeedSwipCard>
      </Request>
    </sof:Request>
  </SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```



## 5.5.2 Inquiry Response

```
<SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsd="http://www.w3.org/2001/XMLSchema" xmlns:ns1="http://www.911software.com/">
  <SOAP-ENV:Header/>
  <SOAP-ENV:Body>
    <ns1:Response>
      <Response>
        <GTRC>0d396c13514e48a4ba0baca203ffe4a4</GTRC>
        <Result>
          <AuthCode>SIM002</AuthCode>
          <Status>success</Status>
          <ResponseCode>00</ResponseCode>
          <ResponseText>APPROVAL</ResponseText>
        </Result>
        <CardInfo>
          <Medium>EBTCash</Medium>
          <AccountNum>40*****0016</AccountNum>
        </CardInfo>
        <Amount>
          <BalanceAmt>1100</BalanceAmt>
        </Amount>
        <ExtInfo>
          <EntryMode>Swipe</EntryMode>
        </ExtInfo>
      </Response>
    </ns1:Response>
  </SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```

## 5.6 Refund

### 5.6.1 Refund Request

```
<SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:sof="http://www.911software.com/">
  <SOAP-ENV:Header/>
  <SOAP-ENV:Body>
    <sof:Request>
      <Request>
        <Config>
          <GMID>03</GMID>
          <GTID>03</GTID>
          <GMPW>03</GMPW>
          <AllowsPartialAuth>N</AllowsPartialAuth>
        </Config>
        <Amount>
          <MainAmt>1000</MainAmt>
        </Amount>
        <Action>
          <Trans Type>Refund</Trans Type>
          <IsOffline>N</IsOffline>
        </Action>
        <ExtInfo>
          <OrderNum>000005</OrderNum>
        </ExtInfo>
        <Trace>
          <SourceTraceNum>000033</SourceTraceNum>
        </Trace>
        <NeedSwipCard>Y</NeedSwipCard>
      </Request>
    </sof:Request>
  </SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```

## 5.6.2 Refund Response

```
<SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsd="http://www.w3.org/2001/XMLSchema" xmlns:ns1="http://www.911software.com/">
  <SOAP-ENV:Header/>
  <SOAP-ENV:Body>
    <ns1:Response>
      <Response>
        <GTRC>1e637663560a4baf8a2e417a0f541504</GTRC>
        <Result>
          <Status>success</Status>
          <ResponseCode>0</ResponseCode>
          <ResponseText>Success</ResponseText>
        </Result>
        <CardInfo>
          <Medium>Credit</Medium>
          <Brand>Visa</Brand>
          <AccountNum>40*****0016</AccountNum>
        </CardInfo>
        <Amount>
          <AuthAmt>1000</AuthAmt>
        </Amount>
        <ExtInfo>
          <EntryMode>Manual</EntryMode>
        </ExtInfo>
      </Response>
    </ns1:Response>
  </SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```

## 5.7 Finalize

### 5.7.1 Finalize Request

```
<SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:sof="http://www.911software.com/">
  <SOAP-ENV:Header/>
  <SOAP-ENV:Body>
    <sof:Request>
      <Request>
        <Config>
          <GMID>03</GMID>
          <GTID>03</GTID>
          <GMPW>03</GMPW>
          <AllowsPartialAuth>N</AllowsPartialAuth>
        </Config>
        <Action>
          <Trans Type>Finalize</Trans Type>
          <IsOffline>N</IsOffline>
        </Action>
        <Trace>
          <SourceTraceNum>000008</SourceTraceNum>
          <GTRC>c407c49517b5478abc6aeb8100e41294</GTRC>
        </Trace>
        <NeedSwipCard>Y</NeedSwipCard>
      </Request>
    </sof:Request>
  </SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```

## 5.7.2 Finalize Response

```
<SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:SOAP-ENC="http://schemas.xmlsoap.org/soap/encoding/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema" xmlns:ns1="http://www.911software.com/">
  <SOAP-ENV:Header/>
  <SOAP-ENV:Body>
    <ns1:Response>
      <Response>
        <GTRC>c407c49517b5478abc6aeb8100e41294</GTRC>
        <Result>
          <AuthCode>40992A</AuthCode>
          <Status>success</Status>
          <ResponseCode>0</ResponseCode>
          <ResponseText>Success</ResponseText>
        </Result>
        <Amount>
          <AuthAmt>1500</AuthAmt>
        </Amount>
      </Response>
    </ns1:Response>
  </SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```

## 5.8 AddTip

### 5.8.1 AddTip Request

```
<SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:sof="http://www.911software.com/">
  <SOAP-ENV:Header/>
  <SOAP-ENV:Body>
    <sof:Request>
      <Request>
        <Config>
          <GMID>03</GMID>
          <GTID>03</GTID>
          <GMPW>03</GMPW>
          <AllowsPartialAuth>N</AllowsPartialAuth>
        </Config>
        <Amount>
          <TipAmt>300</TipAmt>
        </Amount>
        <Action>
          <Trans Type>AddTip</Trans Type>
          <IsOffline>N</IsOffline>
        </Action>
        <Trace>
          <SourceTraceNum>000010</SourceTraceNum>
          <GTRC>ba3edccabf914c6684f4d9e4d71df0bf</GTRC>
        </Trace>
        <NeedSwipCard>Y</NeedSwipCard>
      </Request>
    </sof:Request>
  </SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```

### 5.8.2 AddTip Response

```
<SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsd="http://www.w3.org/2001/XMLSchema" xmlns:ns1="http://www.911software.com/">
  <SOAP-ENV:Header/>
  <SOAP-ENV:Body>
    <ns1:Response>
      <Response>
        <GTRC>ba3edccabf914c6684f4d9e4d71df0bf</GTRC>
        <Result>
          <AuthCode>40994A</AuthCode>
          <Status>success</Status>
          <ResponseCode>0</ResponseCode>
          <ResponseText>Success</ResponseText>
        </Result>
        <Amount>
          <AuthAmt>1500</AuthAmt>
        </Amount>
      </Response>
    </ns1:Response>
  </SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```

## 5.9 Void

### 5.9.1 Void Request

```
<SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:sof="http://www.911software.com/">
  <SOAP-ENV:Header/>
  <SOAP-ENV:Body>
    <sof:Request>
      <Request>
        <Config>
          <GMID>03</GMID>
          <GTID>03</GTID>
          <GMPW>03</GMPW>
          <AllowsPartialAuth>N</AllowsPartialAuth>
        </Config>
        <Action>
          <Trans Type>Void</Trans Type>
          <IsOffline>N</IsOffline>
        </Action>
        <Trace>
          <SourceTraceNum>000014</SourceTraceNum>
          <GTRC>abb12a0bee0f4923b6e627a6cb72b774</GTRC>
        </Trace>
        <NeedSwipCard>Y</NeedSwipCard>
      </Request>
    </sof:Request>
  </SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```



## 5.9.2 Void Response

```
<SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsd="http://www.w3.org/2001/XMLSchema" xmlns:ns1="http://www.911software.com/">
  <SOAP-ENV:Header/>
  <SOAP-ENV:Body>
    <ns1:Response>
      <Response>
        <GTRC>abb12a0bee0f4923b6e627a6cb72b774</GTRC>
        <Result>
          <AuthCode>40998A</AuthCode>
          <Status>success</Status>
          <ResponseCode>0</ResponseCode>
          <ResponseText>Success</ResponseText>
        </Result>
        <Amount>
          <AuthAmt>1600</AuthAmt>
        </Amount>
      </Response>
    </ns1:Response>
  </SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```

## 5.10 Modify

### 5.10.1 Modify Request

```
<SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:sof="http://www.911software.com/">
  <SOAP-ENV:Header/>
  <SOAP-ENV:Body>
    <sof:Request>
      <Request>
        <Config>
          <GMID>03</GMID>
          <GTID>03</GTID>
          <GMPW>03</GMPW>
          <AllowsPartialAuth>N</AllowsPartialAuth>
        </Config>
        <Amount>
          <MainAmt>1500</MainAmt>
          <TipAmt>300</TipAmt>
        </Amount>
        <Action>
          <Trans Type>Modify</Trans Type>
          <IsOffline>N</IsOffline>
        </Action>
        <Trace>
          <SourceTraceNum>000012</SourceTraceNum>
          <GTRC>3b507866bdf746c0807bd89536e60bda</GTRC>
        </Trace>
        <NeedSwipCard>Y</NeedSwipCard>
      </Request>
    </sof:Request>
  </SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```

### 5.10.2 Modify Response

```
<SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:SOAP-ENC="http://schemas.xmlsoap.org/soap/encoding/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema" xmlns:ns1="http://www.911software.com/">
  <SOAP-ENV:Header/>
  <SOAP-ENV:Body>
    <ns1:Response>
      <Response>
        <GTRC>3b507866bdf746c0807bd89536e60bda</GTRC>
        <Result>
          <AuthCode>40995A</AuthCode>
          <Status>success</Status>
          <ResponseCode>0</ResponseCode>
          <ResponseText>Success</ResponseText>
        </Result>
        <Amount>
          <AuthAmt>1100</AuthAmt>
        </Amount>
      </Response>
    </ns1:Response>
  </SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```

## 5.11 Batch

### 5.11.1 Batch Request

```
<SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:sof="http://www.911software.com/">
  <SOAP-ENV:Header/>
  <SOAP-ENV:Body>
    <sof:Request>
      <Request>
        <Config>
          <GMID>03</GMID>
          <GTID>03</GTID>
          <GMPW>03</GMPW>
          <AllowsPartialAuth>N</AllowsPartialAuth>
        </Config>
        <Action>
          <Trans Type>Batch</Trans Type>
          <IsOffline>N</IsOffline>
        </Action>
        <Trace>
          <SourceTraceNum>000015</SourceTraceNum>
        </Trace>
        <NeedSwipCard>Y</NeedSwipCard>
      </Request>
    </sof:Request>
  </SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```

### 5.11.2 Batch Response

```
<SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:SOAP-ENC="http://schemas.xmlsoap.org/soap/encoding/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema" xmlns:ns1="http://www.911software.com/">
  <SOAP-ENV:Header/>
  <SOAP-ENV:Body>
    <ns1:Response>
      <Response>
        <GTRC/>
        <Result>
          <Status>success</Status>
          <ResponseCode>0</ResponseCode>
          <ResponseText>Success</ResponseText>
        </Result>
        <Amount>
          <AuthAmt>0</AuthAmt>
        </Amount>
      </Response>
    </ns1:Response>
  </SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```

## 6. JSON Message Sample

### 6.1 Sale

#### 6.1.1 Sale Request

```
{
  "GMID": "05",
  "GTID": "05",
  "GMPW": "123",
  "AllowsPartialAuth": "N",
  "MainAmt": "500",
  "TipAmt": "100",
  "InvoiceNum": "000004",
  "Trans Type": "Sale",
  "IsOffline": "N",
  "SourceTraceNum": "000004",
  "NeedSwipCard": "Y"
}
```

#### 6.1.2 Sale Response

```
{
  "AccountNum": "401200*****0016",
  "AuthAmt": "600",
  "AuthCode": "37979A",
  "Brand": "Visa",
  "EntryMode": "Swipe",
  "GMID": "1001395732",
  "GMPW": "123",
  "GTID": "GT1001395735",
  "GTRC": "c98bbe85ff8942f5b787e33e7b1b54a3",
  "Medium": "Credit",
  "ResponseCode": "00",
  "ResponseText": "APPROVAL",
  "Status": "success"
}
```

## 6.2 Offline-Sale

### 6.2.1 Offline-Sale Request

```
{
  "GMID": "05",
  "GTID": "05",
  "GMPW": "123",
  "AllowsPartialAuth": "N",
  "MainAmt": "1000",
  "TipAmt": "200",
  "InvoiceNum": "000005",
  "AuthCode": "123456",
  "Trans Type": "Sale",
  "IsOffline": "Y",
  "SourceTraceNum": "000005",
  "NeedSwipCard": "Y"
}
```

### 6.2.2 Offline-Sale Response

```
{
  "AccountNum": "401200*****0016",
  "AuthAmt": "1200",
  "AuthCode": "123456",
  "Brand": "Visa",
  "EntryMode": "Swipe",
  "GMID": "1001395732",
  "GMPW": "123",
  "GTID": "GT1001395735",
  "GTRC": "21d3bc44239a498db5f2b8604c015e80",
  "Medium": "Credit",
  "ResponseCode": "0",
  "ResponseText": "Success",
  "Status": "success"
}
```

## 6.3 Sale (Card Info. From POS)

### 6.3.1 Sale Request with AccountNum

```
{
  "GMID": "05",
  "GTID": "05",
  "GMPW": "03",
  "TransType": "Sale",
  "Medium": "Credit",
  "AccountNum": "4788250000028291",
  "ExpDate": "1222",
  "MainAmt": "1001",
  "TipAmt": "212",
  "IncTaxAmt": "153",
  "EntryMode": "Manual",
  "NeedSwipeCard": "N"
}
```

### 6.3.2 Sale Response with AccountNum

```
{
  "AccountNum": "478825*****8291",
  "AuthAmt": "1213",
  "AuthCode": "TAS110",
  "Brand": "Visa",
  "ErrorCode": "000",
  "ErrorText": "APPROVAL TAS110 ",
  "ExpDate": "1222",
  "GMID": "05",
  "GMPW": "03",
  "GTID": "05",
  "GTRC": "1b9d6a04dab84eda9aacc051c1e10ac6",
  "Medium": "Credit",
  "ResponseCode": "00",
  "ResponseText": "APPROVAL TAS110 ",
  "Status": "success"
}
```



### 6.3.3 Sale Request with TrackData

```
{
  "GMD": "05",
  "GTID": "05",
  "GMPW": "03",
  "TransType": "Sale",
  "Medium": "Credit",
  "Track2": ";4788250000028291=22121015432112345678?",
  "MainAmt": "1001",
  "TipAmt": "212",
  "IncTaxAmt": "153",
  "EntryMode": "Swipe",
  "NeedSwipeCard": "N"
}
```

### 6.3.4 Sale Response with TrackData

```
{
  "AccountNum": "478825*****8291",
  "AuthAmt": "1213",
  "AuthCode": "TAS116",
  "Brand": "Visa",
  "ErrorCode": "000",
  "ErrorText": "APPROVAL TAS116 ",
  "ExpDate": "1222",
  "GMD": "05",
  "GMPW": "03",
  "GTID": "05",
  "GTRC": "bff1000f88a0415cbd9ae0c2239ed97d",
  "Medium": "Credit",
  "ResponseCode": "00",
  "ResponseText": "APPROVAL TAS116 ",
  "Status": "success"
}
```

## 6.4 Sale (Card Token)

### 6.4.1 Sale Request

```
{
  "GMID": "05",
  "GTID": "05",
  "GMPW": "03",
  "TransType": "Sale",
  "Medium": "Credit",
  "CardToken": "51904a0c96c14887a4044170229ee5c3",
  "MainAmt": "1001",
  "TipAmt": "212",
  "IncTaxAmt": "153",
  "EntryMode": "Manual",
  "NeedSwipeCard": "N"
}
```

### 6.4.2 Sale Response

```
{
  "AccountNum": "401200*****5439",
  "AuthAmt": "1213",
  "AuthCode": "TAS119",
  "Brand": "Visa",
  "CardToken": "51904a0c96c14887a4044170229ee5c3",
  "ErrorCode": "000",
  "ErrorText": "EXACT MATCH  ",
  "ExpDate": "1220",
  "GMID": "05",
  "GMPW": "03",
  "GTID": "05",
  "GTRC": "3bd7701791494201b325d6cd594b8df3",
  "Medium": "Credit",
  "ResponseCode": "00",
  "ResponseText": "EXACT MATCH  ",
  "Status": "success"
}
```

## 6.5 Auth

### 6.5.1 Auth Request

```
{
  "GMID": "05",
  "GTID": "05",
  "GMPW": "123",
  "AllowsPartialAuth": "N",
  "MainAmt": "500",
  "TransType": "Auth",
  "IsOffline": "N",
  "SourceTraceNum": "000002",
  "NeedSwipCard": "Y"
}
```

### 6.5.2 Auth Response

```
{
  "AccountNum": "401200*****0016",
  "AuthAmt": "500",
  "AuthCode": "37986A",
  "Brand": "Visa",
  "EntryMode": "Swipe",
  "GMID": "1001395732",
  "GMPW": "123",
  "GTID": "GT1001395735",
  "GTRC": "f83cd5bb63a54f0abefd9f2bb4bd8312",
  "Medium": "Credit",
  "ResponseCode": "00",
  "ResponseText": "APPROVAL",
  "Status": "success"
}
```

## 6.6 Inquiry

### 6.6.1 Inquiry Request

```
{
  "GMID": "05",
  "GTID": "05",
  "GMPW": "123",
  "AllowsPartialAuth": "N",
  "Trans Type": "Inquiry",
  "IsOffline": "N",
  "SourceTraceNum": "000001",
  "NeedSwipCard": "Y"
}
```

### 6.6.2 Inquiry Response

```
{
  "AccountNum": "401200*****0016",
  "AuthAmt": "0",
  "AuthCode": "BALINQ",
  "EntryMode": "Swipe",
  "GMID": "1001396276",
  "GMPW": "123",
  "GTID": "GT1001396279",
  "GTRC": "85197eef8b654fb9bb09c8922848221f",
  "Medium": "Debit",
  "ResponseCode": "00",
  "ResponseText": "000000443322 ",
  "Status": "success"
}
```

## 6.7 Refund

### 6.7.1 Refund Request

```
{  
  "GMID": "05",  
  "GTID": "05",  
  "GMPW": "123",  
  "AllowsPartialAuth": "N",  
  "MainAmt": "1000",  
  "TransType": "Refund",  
  "IsOffline": "N",  
  "OrderNum": "000005",  
  "SourceTraceNum": "000033",  
  "NeedSwipCard": "Y"  
}
```

### 6.7.2 Refund Response

```
{  
  "AccountNum": "401200*****0016",  
  "AuthAmt": "1000",  
  "AuthCode": "273348",  
  "Brand": "Visa",  
  "EntryMode": "Swipe",  
  "GMID": "1001395732",  
  "GMPW": "123",  
  "GTID": "GT1001395735",  
  "GTRC": "3ee1df6b787c452aa5a96db0a50f0567",  
  "Medium": "Credit",  
  "ResponseCode": "0",  
  "ResponseText": "Success",  
  "Status": "success"  
}
```

## 6.8 Finalize

### 6.8.1 Finalize Request

```
{
  "GMID": "05",
  "GTID": "GT1001395979",
  "GMPW": "03",
  "GTRC": "3087c11f59144d84995d681cfb838f77",
  "Trans Type": "Finalize"
}
```

### 6.8.2 Finalize Response

```
{
  "AccountNum": "478825*****8291",
  "AuthAmt": "0",
  "Brand": "Visa",
  "ErrorCode": "000",
  "ErrorText": "SUCCESS",
  "ExpDate": "1222",
  "GMID": "05",
  "GMPW": "03",
  "GTID": "GT1001395979",
  "GTRC": "3087c11f59144d84995d681cfb838f77",
  "Medium": "Credit",
  "ResponseCode": "00",
  "ResponseText": "SUCCESS",
  "Status": "success"
}
```

## 6.9 AddTip

### 6.9.1 AddTip Request

```
{
  "GMID": "05",
  "GTID": "GT1001395979",
  "GMPW": "03",
  "GTRC": "4205a50aef084913bc67e8a3dcda8641",
  "Trans Type": "AddTip",
  "TipAmt": "232"
}
```

### 6.9.2 AddTip Response

```
{
  "AccountNum": "478825*****8291",
  "AuthAmt": "1213",
  "Brand": "Visa",
  "ErrorCode": "000",
  "ErrorText": "SUCCESS",
  "ExpDate": "1222",
  "GMID": "05",
  "GMPW": "03",
  "GTID": "GT1001395979",
  "GTRC": "4205a50aef084913bc67e8a3dcda8641",
  "Medium": "Credit",
  "ResponseCode": "00",
  "ResponseText": "SUCCESS",
  "Status": "success"
}
```

## 6.10 Void

### 6.10.1 Void Request

```
{
  "GMID": "05",
  "GTID": "GT1001395979",
  "GMPW": "03",
  "GTRC": "27f12974e0f242aaaa73a7651c33d21f",
  "Trans Type": "Void"
}
```

### 6.10.2 Void Response

```
{
  "AccountNum": "478825*****8291",
  "AuthAmt": "0",
  "AuthCode": "TAS139",
  "Brand": "Visa",
  "ErrorCode": "000",
  "ErrorText": "APPROVAL TAS139 ",
  "ExpDate": "1222",
  "GMID": "05",
  "GMPW": "03",
  "GTID": "GT1001395979",
  "GTRC": "27f12974e0f242aaaa73a7651c33d21f",
  "Medium": "Credit",
  "ResponseCode": "00",
  "ResponseText": "APPROVAL TAS139 ",
  "Status": "success"
}
```



## 6.11 Modify

### 6.11.1 Modify Request

```
{
  "GMID": "05",
  "GTID": "GT1001395979",
  "GMPW": "03",
  "GTRC": "e11dde4de55542e9822df7951c6a5bd0",
  "Trans Type": "Modify",
  "MainAmt": "1501",
  "TipAmt": "232",
  "IncTaxAmt": "193"
}
```

### 6.11.2 Modify Response

```
{
  "AccountNum": "478825*****8291",
  "AuthAmt": "0",
  "Brand": "Visa",
  "ErrorCode": "000",
  "ErrorText": "SUCCESS",
  "ExpDate": "1222",
  "GMID": "05",
  "GMPW": "03",
  "GTID": "GT1001395979",
  "GTRC": "e11dde4de55542e9822df7951c6a5bd0",
  "Medium": "Credit",
  "ResponseCode": "00",
  "ResponseText": "SUCCESS",
  "Status": "success"
}
```

## 6.12 Batch

### 6.12.1 Batch Request

```
{
  "GMID": "05",
  "GTID": "GT1001395979",
  "GMPW": "03",
  "TransType": "Batch"
}
```

### 6.12.2 Batch Response

```
{
  "AuthAmt": "0",
  "ErrorCode": "0GB",
  "ErrorText": "TSYS:success\n",
  "GMID": "05",
  "GMPW": "03",
  "GTID": "GT1001395979",
  "ResponseCode": "GB",
  "ResponseText": "TSYS:success\n",
  "Status": "success"
}
```

## 6.13 Request Card Token

### 6.13.1 CardToken Request

```
{
  "GMID": "05",
  "GTID": "GT1001395979",
  "GMPW": "03",
  "TransType": "Sale",
  "Medium": "Credit",
  "AccountNum": "4788250000028291",
  "ExpDate": "1222",
  "MainAmt": "1001",
  "TipAmt": "212",
  "IncTaxAmt": "153",
  "EntryMode": "Manual",
  "RequestCardToken": "Y",
  "NeedSwipeCard": "N"
}
```

### 6.13.2 CardToken Response

```
{
  "AccountNum": "478825*****8291",
  "AuthAmt": "1213",
  "AuthCode": "TAS156",
  "Brand": "Visa",
  "CardToken": "f57ce96996f042488c38698fa0af3cb0",
  "ErrorCode": "000",
  "ErrorText": "APPROVAL TAS156 ",
  "ExpDate": "1222",
  "GMID": "05",
  "GMPW": "03",
  "GTID": "GT1001395979",
  "GTRC": "9010451d187e4ea1985ef59474713bb4",
  "Medium": "Credit",
  "ResponseCode": "00",
  "ResponseText": "APPROVAL TAS156 ",
  "Status": "success"
}
```

## 6.14 Update Card Token

### 6.14.1 Update CardToken Request

```
{
  "GMID": "05",
  "GTID": "05",
  "GMPW": "123",
  "Trans Type": "UpdateCardTokenInfo",
  "CardToken": "e814324e9d0d4ccabd3d0e8f142fc21c",
  "ExpDate": "1219",
  "CustomerAddress": "8320",
  "CustomerZipCode": "74254"
}
```

### 6.14.2 Update CardToken Response

```
{
  "EntryModel": "Unknow",
  "ErrorCode": "100",
  "ErrorText": "No Error",
  "Medium": "UnknowCard",
  "ResponseCode": "00",
  "ResponseText": "No Error",
  "Status": "success"
}
```

## 6.15 Delete Card Token

### 6.15.1 Delete CardToken Request

```
{
  "GMID": "05",
  "GTID": "05",
  "GMPW": "123",
  "Trans Type": "DeleteCardToken",
  "CardToken": "f2885df4d232403b8f47885da95b80ae"
}
```

### 6.15.2 Delete CardToken Response

```
{
  "EntryModel": "Unknow",
  "ErrorCode": "100",
  "ErrorText": "No Error",
  "Medium": "UnknowCard",
  "ResponseCode": "00",
  "ResponseText": "No Error",
  "Status": "success"
}
```

## 6.16 Create Card Token

### 6.16.1 Create CardToken Request

```
{
  "GMID": "05",
  "GTID": "05",
  "GMPW": "03",
  "TransType": "CreateCardToken",
  "Medium": "Credit",
  "AccountNum": "4012000098765439",
  "ExpDate": "1220",
  "CustomerZipCode": "85284",
  "CustomerAddress": "8320",
  "NeedSwipeCard": "N"
}
```

### 6.16.2 Create CardToken Response

```
{
  "AccountNum": "401200*****5439",
  "AuthAmt": "0",
  "AuthCode": "PREATH",
  "Brand": "Visa",
  "CardToken": "51904a0c96c14887a4044170229ee5c3",
  "ErrorCode": "085",
  "ErrorText": "EXACT MATCH  ",
  "ExpDate": "1220",
  "GMID": "05",
  "GMPW": "03",
  "GTID": "GT1001395979",
  "GTRC": "5238624e07424e1e86f3291ec4bf9958",
  "Medium": "Credit",
  "ResponseCode": "85",
  "ResponseText": "EXACT MATCH  ",
  "Status": "success"
}
```

## 6.17 Verify

### 6.17.1 Verify Request

```
{
  "GMID": "05",
  "GTID": "05",
  "GMPW": "03",
  "TransType": "Verify",
  "Medium": "Credit",
  "AccountNum": "4012000098765439",
  "ExpDate": "1220",
  "CVVNum": "999",
  "CustomerAddress": "8320",
  "CustomerZipCode": "85284",
  "EntryMode": "Manual",
  "NeedSwipeCard": "N"
}
```

### 6.17.2 Verify Response

```
{
  "AccountNum": "401200*****5439",
  "AuthAmt": "0",
  "AuthCode": "PREATH",
  "Brand": "Visa",
  "ErrorCode": "085",
  "ErrorText": "EXACT MATCH  ",
  "ExpDate": "1220",
  "GMID": "05",
  "GMPW": "03",
  "GTID": "GT1001395979",
  "GTRC": "93b246020b96460c8af0efa0eb0021da",
  "Medium": "Credit",
  "ResponseCode": "85",
  "ResponseText": "EXACT MATCH  ",
  "Status": "success"
}
```

## 6.18 Register

If the serial number has been registered by other GMID/GTID, it will return error.

### 6.18.1 Register Request with GTID

```
{
  "GMID": "05",
  "GTID": "05",
  "GMPW": "123",
  "TransType": "Register"
  "SN": "15297PP12345678"
}
```

### 6.18.2 Register Response with GTID

```
{
  "ErrorCode": "100",
  "ErrorText": "No Error",
  "GMID": "05",
  "GMPW": "123",
  "GTID": "05",
  "ResponseCode": "00",
  "ResponseText": "No Error",
  "SN": "12345678",
  "Status": "success",
  "TransType": "Register"
}
```

1. If the serial number has been registered by other GMID, it will return error.
2. If the serial number has been registered by other GTID corresponding to this GMID, it will return the corresponding GTID.

### 6.18.3 Register Request without GTID

```
{  
  "GMID": "05",  
  "GMPW": "123",  
  "TransType": "Register"  
  "SN": "15297PP12345678"  
}
```

### 6.18.4 Register Response without GTID

```
{  
  "ErrorCode": "100",  
  "ErrorText": "No Error",  
  "GMID": "05",  
  "GMPW": "123",  
  "GTID": "05",  
  "ResponseCode": "00",  
  "ResponseText": "No Error",  
  "SN": "12345678",  
  "Status": "success",  
  "TransType": "Register"  
}
```

## 6.19 Offline-Register

### 6.19.1 Offline-Register Request

```
{  
  "GMID": "05",  
  "GTID": "05",  
  "GMPW": "123",  
  "TransType": "Register",  
  "IsOffline": "Y",  
  "SN": "15297PP12345678"  
}
```



### 6.19.2 Offline-Register Response

```
{
  "ErrorCode": "100",
  "ErrorText": "No Error",
  "GMID": "05",
  "GMPW": "123",
  "GTID": "05",
  "ResponseCode": "00",
  "ResponseText": "No Error",
  "SN": "12345678",
  "Status": "success",
  "Trans Type": "Register"
}
```

## 6.20 Unregister

### 6.20.1 Unregister Request

```
{
  "GMID": "05",
  "GTID": "05",
  "GMPW": "03",
  "SN": "12345678",
  "Trans Type": "Unregister"
}
```

### 6.20.2 Unregister Response

```
{
  "ErrorCode": "100",
  "ErrorText": "No Error",
  "GMID": "05",
  "GMPW": "03",
  "GTID": "05",
  "ResponseCode": "00",
  "ResponseText": "No Error",
  "SN": "12345678",
  "Status": "success"
}
```

## 6.21 GetStatus

### 6.21.1 GetStatus Request

```
{  
  "GMID": "05",  
  "GTID": "05",  
  "GMPW": "123",  
  "Trans Type": "GetStatus"  
}
```

### 6.21.2 GetStatus Response

```
{  
  "DeviceStatus": "ON",  
  "ErrorCode": "100",  
  "ErrorText": "No Error",  
  "GMID": "05",  
  "GMPW": "123",  
  "GTID": "05",  
  "ResponseCode": "00",  
  "ResponseText": "No Error",  
  "SN": "12345678",  
  "Status": "success",  
  "Trans Type": "GetStatus"  
}
```

## 6.22 AskNumberQuestion

### 6.22.1 AskNumberQuestion Request

```
{  
  "GMID": "05",  
  "GTID": "05",  
  "GMPW": "03",  
  "MessageIndex": "010",  
  "Trans Type": "AskNumberQuestion",  
  "NeedSwipeCard": "Y"  
}
```

### 6.22.2 AskNumberQuestion Response

```
{
  "ErrorCode": "100",
  "ErrorText": "5454545454545454",
  "GMID": "05",
  "GMPW": "03",
  "GTID": "05",
  "ResponseCode": "00",
  "ResponseText": "5454",
  "Status": "success"
}
```

## 6.23 AskSelectionQuestion

### 6.23.1 AskSelectionQuestion Request

```
{
  "GMID": "05",
  "GTID": "05",
  "GMPW": "03",
  "MessageText": "Are you sure?",
  "Trans Type": "AskSelectionQuestion",
  "NeedSwipeCard": "Y"
}
```

### 6.23.2 AskSelectionQuestion Response

```
{
  "ErrorCode": "100",
  "ErrorText": "Y",
  "GMID": "05",
  "GMPW": "03",
  "GTID": "05",
  "ResponseCode": "00",
  "ResponseText": "Y",
  "Status": "success"
}
```

## 6.24 ShowMessage

### 6.24.1 ShowMessage Request

```
{
  "GMID": "05",
  "GTID": "05",
  "GMPW": "03",
  "MessageText": "Happy Birthday!",
  "Trans Type": "ShowMessage",
  "NeedSwipeCard": "Y"
}
```

### 6.24.2 ShowMessage Response

```
{
  "ErrorCode": "100",
  "ErrorText": "Complete",
  "GMID": "05",
  "GMPW": "03",
  "GTID": "05",
  "ResponseCode": "00",
  "ResponseText": "Complete",
  "Status": "success"
}
```

## 6.25 Reverse

### 6.25.1 Reverse Request

```
{  
  "GMID": "05",  
  "GTID": "05",  
  "GMPW": "03",  
  "GTRC": "27f12974e0f242aaaa73a7651c33d21f",  
  "Trans Type": "Reverse"  
}
```

### 6.25.2 Reverse Response

```
{  
  "AccountNum": "478825*****8291",  
  "AuthAmt": "5001",  
  "AuthCode": "273348",  
  "Brand": "Visa",  
  "ErrorCode": "000",  
  "ErrorText": "SUCCESS",  
  "ExpDate": "1222",  
  "GMID": "05",  
  "GMPW": "03",  
  "GTID": "05",  
  "GTRC": "57b331fb6ebb4a859c49c8e919ee7858",  
  "Medium": "Credit",  
  "ResponseCode": "00",  
  "ResponseText": "SUCCESS",  
  "Status": "success"  
}
```

## 6.26 UploadImage

### 6.26.1 UploadImage Request

```
{
  "GMID": "05",
  "GTID": "05",
  "GMPW": "03",
  "TransType": "UploadImage",
  "ImageID": "001",
  "NeedSwipeCard": "Y",
  "ImageData": "ABC",
  "ImageLength": "3"
}
```

### 6.26.2 UploadImage Response

```
{
  "ErrorCode": "100",
  "ErrorText": "Complete",
  "GMID": "05",
  "GMPW": "03",
  "GTID": "05",
  "ResponseCode": "00",
  "ResponseText": "Complete",
  "Status": "success"
}
```

## 6.27 SetImageList

### 6.27.1 SetImageList Request

```
{
  "GMID": "05",
  "GTID": "05",
  "GMPW": "03",
  "TransType": "SetImageList",
  "ImageList": "001,002,003,004,005,006,007,008,009,010,011,012,013",
  "NeedSwipeCard": "Y"
}
```

### 6.27.2 SetImageList Response

```
{
  "ErrorCode": "100",
  "ErrorText": "Complete",
  "GMID": "05",
  "GMPW": "03",
  "GTID": "05",
  "ResponseCode": "00",
  "ResponseText": "Complete",
  "Status": "success"
}
```

## 6.28 UploadMessage

### 6.28.1 UploadMessage Request

```
{
  "GMID": "05",
  "GTID": "05",
  "GMPW": "03",
  "MessageText": "Happy Birthday!!!",
  "MessageIndex": "1001",
  "Trans Type": "UploadMessage",
  "NeedSwipeCard": "Y"
}
```

### 6.28.2 UploadMessage Response

```
{
  "ErrorCode": "100",
  "ErrorText": "Complete",
  "GMD": "05",
  "GMPW": "03",
  "GTID": "05",
  "ResponseCode": "00",
  "ResponseText": "Complete",
  "Status": "success"
}
```

## 6.1 Adjust

### 6.1.1 Adjust Request

```
{
  "GMID": "05",
  "GTID": "05",
  "GMPW": "03",
  "GTRC": "570c438f242d4a49aec25d679574eb24",
  "TransType": "Adjust",
  "MainAmt": "6736",
  "RequestCardToken": "Y"
}
```

### 6.1.2 Adjust Response



```

{
  "AccountNum": "478825*****8291",
  "AuthAmt": "1735",
  "AuthCode": "TAS021",
  "Brand": "Visa",
  "ErrorCode": "000",
  "ErrorText": "APPROVAL TAS021 ",
  "ExpDate": "0222",
  "GMID": "05",
  "GMPW": "03",
  "GTID": "05",
  "GTRC": "410e7dd378aa4abd89c80fc5f2b4a58f",
  "Medium": "Credit",
  "ResponseCode": "00",
  "ResponseText": "APPROVAL TAS021 ",
  "Status": "success"
}

```

# 7. Appendices

## 7.1 Cloud9 server

Test Server Configuration		
Cloud-Multiplexer	testlink.c9pg.com:12000	Used to make pinpad connection
Cloud-PDC	<a href="https://testlink.c9pg.com:11911/EMV">https://testlink.c9pg.com:11911/EMV</a>	Used to send transaction request, it supports using pinpad to do the standard EMV transaction.
	<a href="https://testlink.c9pg.com:11911/QuickChip">https://testlink.c9pg.com:11911/QuickChip</a>	Used to send transaction request, it supports using pinpad to do the QuickChip transaction
Proxy	<a href="https://testlink.c9pg.com:11911/restApi">https://testlink.c9pg.com:11911/restApi</a>	Used to send transaction request, it don't support pinpad.

Production Server Configuration		
Cloud-Multiplexer	link.c9pg.com:12000	Used to make pinpad connection
Cloud-PDC	<a href="https://link.c9pg.com:11911/EMV">https://link.c9pg.com:11911/EMV</a>	Used to send transaction request, it supports using pinpad to do the standard EMV transaction.
	<a href="https://link.c9pg.com:11911/QuickChip">https://link.c9pg.com:11911/QuickChip</a>	Used to send transaction request, it supports using pinpad to do the QuickChip transaction
Proxy	<a href="https://link.c9pg.com:11911/restApi">https://link.c9pg.com:11911/restApi</a>	Used to send transaction request, it don't support pinpad.

## 7.2 Status Code

success	Transaction success
fail	Transaction fail
cancel	Transaction cancel
timeout	Transaction time out, please re-try later
invalidData	The element is wrong

## 7.3 Error Code

100	No Error
101	Invalid GMID
102	Invalid GTID
103	Invalid GMPW
104	Invalid GTRC
105	Invalid Card Token
106	Invalid Database
107	Processor does not support the card type
108	Processor module not loaded
109	Invalid amount
110	Void amount exceeds original authorized amount
111	Offline transaction can only be used for Credit Card Sale / EBT Food Stamp Sale
112	Credit / EBT Food Stamp card with cashback is not allowed
113	Addtip must be based on Auth/Sale transactions
114	Finalize must be based on Auth transactions
115	Original transaction has already been voided
116	Offline transaction must supply AuthCode
117	Engine process timed out
118	Proxy process timed out
119	PDC process timed out
120	Processor process timed out
128	EntryMode empty
133	Card number invalid
134	Card date expired
137	AVS Verification Failed.
138	CVV Verification Failed.
139	ZIP Verification Failed.
146	Duplicate transaction (reserved).

149	PinPad busy, please wait for the current transaction to finish and try again.
150	Failed to connect to pin pad. Check cable/configuration
151	User/Operator canceled
152	Pin Pad Timeout
154	Failed to read card data. Timed out or user canceled.
156	PinPad invalid serial number. Provide error SN in Unregister.
157	PinPadSerialNumberRegistrationFailed. Internal error: failed to generate unique GTID. Try again.
158	PinPadSerialNumberRegistrationFailed, Pin pad already registered with another GMID/GTID.
162	No Terminal Serial Number registered for TID.
175	Invalid Message Index
176	Invalid Message Length
177	Invalid Image ID
178	Invalid Image Data
181	Invalid Transaction. Reverse refund transaction has been settled.
999	Undefined error
0NB	No Finalized Transactions to Batch
0GB	Good Batch
0DB	Duplicate Batch
0RB	Rejected Batch
000	Approved and completed
001	Refer to issuer
002	Refer to issuer-Special condition
003	Invalid Merchant ID
004	Pick up card (no fraud)
005	Do not honor
006	General error
007	Pick up card, special condition (fraud account)
008	Honor Mastercard with ID
010	Partial approval for the authorized amount returned in Group III version 022
011	VIP approval
012	Invalid transaction
013	Invalid amount
014	Invalid card number
015	No such issuer
019	Re-enter transaction
021	Unable to back out transaction
028	File is temporarily unavailable
034	Mastercard use only, Transaction Cancelled; Fraud Concern (Used in reversal requests only)
039	No credit account
041	Lost card, pick up (fraud account)
043	Stolen card, pick up (fraud account)
051	Insufficient funds
052	No checking account
053	No savings account
054	Expired card
055	Incorrect PIN
057	Transaction not permitted-Card
058	Transaction not permitted-Terminal
059	Transaction not permitted-Merchant

061	Exceeds withdrawal limit
062	Invalid service code, restricted
063	Security violation
065	Activity limit exceeded
075	PIN tried exceeded
076	Unable to locate, no match
077	Inconsistent data, reversed, or repeat
078	No account
079	Already reversed at switch
080	No Financial impact (used in reversal responses to declined originals).
081	Cryptographic error
082	CVV data is not correct
083	Cannot verify PIN
085	No reason to decline
086	Cannot verify PIN
091	Issuer or switch is unavailable
092	Destination not found
093	Violation, cannot complete
094	Unable to locate, no match
096	System malfunction
0A1	POS device authentication successful
0A2	POS device authentication not successful
0A3	POS device deactivation successful
0B1	Surcharge amount not permitted on debit cards or EBT food stamps
0B2	Surcharge amount not supported by debit network issuer
0CV	Card Type Verification Error
0D3	Transaction failure due to missing or invalid 3D-Secure cryptogram
0E1	Encryption is not configured
0E2	Terminal is not authenticated
0E3	Data could not be decrypted
0EA	Verification error
0EB	Verification error
0EC	Verification error
0HV	Hierarchy Verification Error
0K0	Token request was processed
0K1	Tokenization is not configured
0K2	Terminal is not authenticated
0K3	Data could not be de-tokenized
0M0	Mastercard: Canada region-issued Domestic Debit Transaction not allowed
0N3	Cash back service not available
0N4	Exceeds issuer withdrawal limit
0N7	CVV2 Value supplied is invalid
0R0	Customer requested stop of specific recurring payment
0R1	Customer requested stop of all recurring payments from specific merchant
0T0	First check is OK and has been converted
0T1	Check is OK but cannot be converted This is a declined transaction
0T2	Invalid ABA number, not an ACH participant
0T3	Amount greater than the limit
0T4	Unpaid items, failed negative file check
0T5	Duplicate check number

0T6	MICR error
0T7	Too many checks (over merchant or bank limit)
0V1	Daily threshold exceeded

#### 7.4 Glossary

EBT	Electronic Benefits Transfer
PIN	Personal Identification Number
POS	Point-Of-Sale
SDK	Software Development Kit
XML	Extensible Markup Language
SOAP	Simple Object Access Protocol
JSON	JavaScript Object Notation